

## Coronavirus (COVID-19) Readiness

Mayville State Bank is closely monitoring the latest reports from the CDC regarding the coronavirus (COVID-19). We want you to know that we are taking all necessary precautions for the safety and well being of our customers, employees and the communities we serve.

For added banking convenience, we want to remind you that with Online Banking and Mobile Banking, you can bank when it is most convenient for you wherever you have an internet connection.

- Deposit checks
- Access your account balances and recent transactions
- Transfer funds between accounts
- Online Bill Pay

For more information on Online and Mobile Banking, click here <https://www.mayvillestatebank.com/deposits/online-mobile-banking>

You can always call us at 1-800-732-0642 with any of your banking needs.

We have not made any changes to the hours of our branch locations. However, if those circumstances change due to staff shortages or imposed municipal quarantines, we will provide the latest updated information on our website.

We have shared specific instructions with our employees on the importance of CDC recommendations, to wash hands frequently and staying home if they feel sick. We have also increased the frequency and scope of our daily cleaning in our branch locations, and at our ATM's.

If you have been affected by COVID-19 and need help with your account, please call us at 1-800-732-0642 so that we may assist you.

If we reach out to you, we won't ask for confidential information such as your name, password, personal identification number (PIN), or other account information. See the Federal Trade Commission's advice for consumers to protect from scams, <https://www.consumer.ftc.gov/features/scam-alerts>.

We will continue to closely monitor the situation and evaluate additional measures to support our customers, employees, and our community as the needs arise.

For additional information about COVID-19 visit [cdc.gov](https://www.cdc.gov)